



# FORM

## Quality Indicator annual summary report

### Learner engagement and employer satisfaction surveys

RTO No.	RTO legal name
41577	Melbourne Institute of Training and Technology

#### Section 1 Survey response rates

	Surveys issued (SI)	Surveys received (SR)	% response rates = $SR * 100 / SI$
Learner engagement	6	6	100%
Employer satisfaction	0	0	0

#### Trends of response statistics:

- which student/employer cohorts provided high/low response rates
- how did response rates compare with previous years (if applicable)

MITT has reported very low activity in the last calendar year. But all the learners who have been issued the surveys, they have completed it. There has been no employer involvement in the delivery of the courses so far.



## Section 2 Survey information feedback

### What were the expected or unexpected findings from the survey feedback?

As expected the students are quite satisfied but there is not enough data for full analysis at this stage.

### What does the survey feedback tell you about your organisation's performance?

As per the survey results, the performance is as expected.

## Section 3 Improvement actions

### What preventive or corrective actions have you implemented in response to the feedback?

We will continue to monitor the RTO's performance.

### How will/do you monitor the effectiveness of these actions?

The performance will be monitored through continuous feedback process.